



**CENTRAL GOVERNMENT EMPLOYEES WELFARE
HOUSING ORGANISATION**

(An Autonomous Organisation, M/o HUA)
6th Floor, 'A' Wing, Janpath Bhawan, Janpath,
New Delhi – 110 001

Ph : 23739722/ 23717249/ Fax No.23717250
Email: cgewho@nic.in Website: www.cgewho.in

**TENDER /e- TENDER NOTICE FOR AMC OF COMPUTER &
PERIPHERALS/UPS**

CGEWHO, an Autonomous Organisation of Govt. of India invites sealed tenders/
quotations from reputed Agencies/OEM for AMC of Computer & Peripherals/UPS
(including Networking Devices). Last date for receipt of quotations is **20.02.2018** upto
1100 hrs at the address mentioned above. The Tender document can be downloaded from
the website www.cgewho.in.

CENTRAL GOVERNMENT EMPLOYEES WELFARE HOUSING ORGANISATION

NOTICE INVITES SEALED TENDERS/ QUOTATIONS FROM REPUTED AGENCIES/OEM FOR AMC OF COMPUTER & PERIPHERALS/UPS (INCLUDING NETWORKING DEVICES)

Central Government Employees Welfare Housing Organisation (CGEWHO), an Autonomous Organisation, under Ministry of Housing & Urban Affairs, Govt. of India invites sealed quotations/tender from registered, well-established and reputed agencies for AMC services as under:

2. Interested Firms/ Agencies can download Tender document containing detailed information and terms & conditions from CGEWHO's website www.cgewho.in
3. Minimum pre-qualification criteria for computer & peripherals AMC agency:
 - a. AMC Agency should have at least 5year experience of maintaining Novell Netware Server.
 - b. One resident support engineer shall be provided by the AMC Agency. The Engineer shall be Skilled Technician and Network\System Administrator.
 - c. IBM Care Pack should be taken by the AMC Agency from the IBM Service Centre for IBM Server System X3500 M4.
 - d. HP Care Pack should be taken by the AMC Agency from the HP Service Centre for HP Server System Proliant ML 350e G8 E5-2403 (664044-B21).
4. Minimum pre-qualification criteria for UPS AMC:
 - a. The Agency shall be genuine OEM/Authorised Agency for Su-Kam or Uniline UPS only. Preference will be given to OEM manufacturers.
5. Interested bidders must submit their sealed bids in an envelope. The word Financial Bid should prominently be marked on the top of each envelope. Quotation in sealed cover superscribed "**Quotation for AMC of computer/UPS etc.**" in an envelope should be submitted by Speed Post/Registered Post / in person, addressed to the Chief Executive Officer, CGEWHO, at the address given below duly stamped and signed in each page:

CENTRAL GOVT EMPLOYEES WELFARE HOUSING ORGANISATION

6TH FLOOR, 'A' WING, JANPATH BHAVAN, JANPATH

NEW DELHI – 110 001

PHONE : 011-23717249, 23355408, 23739722, FAX: 23717250

Email : cgewho@nic.in Website : www.cgewho.in

The schedule of receipt of Quotations is as under :-

Last Date and Time for receipt of Bids/ Quotations : **20.02.2018** (1100 hrs)

Opening of Bids/ Quotations : **20.02.2018** (1130 hrs)

6. Quotations received after the stipulated date & time and incomplete quotations, will be rejected. The Quotations will be opened on the date and time mentioned above, at Head office of CGEWHO, for which, no separate notification/ invitation shall be given.

PROFORMA OF FINANCIAL BID FOR AMC OF COMPUTER PERIPHERALS

Particulars	
1. Computer & Peripherals as per Annexure-IV 2. AMC Agency should have at least 5 years experience of maintaining Novell Netware Server. 3. One resident support engineer shall be provided from the AMC Agency. The Engineer shall be Skilled Technician and Network\System Administrator. 4. IBM Care Pack should be taken by the AMC Agency from the IBM Service Centre for IBM Server System X3500 M4. 5. HP Care Pack should be taken by the AMC Agency from the HP Service Centre for HP Server System Proliant ML 350e G8 E5-2403 (664044-B21).	
Note: Please quote rates for three years contract in the following format:	
1 st year Charges	
2 nd year Charges	
3 rd year Charges	
Total	
GST/Taxes	
Grand Total	

Signature and seal of the
Proprietor of the firm

Encl: Terms & condition(s) duly signed

Date:

Place:

PROFORMA OF FINANCIAL BID FOR AMC OF Su-Kam UPS

S.No.	Particulars	Quantity
1.	M/s Su-Kam On sline UPS	01 UPS (3 KVA)
Note: Please quote rates for three years contract in the following format:		
	1 st year Charges	
	2 nd year Charges	
	3 rd year Charges	
	Total	
	GST/Taxes	
	Grand Total	

Signature and seal of the
Proprietor of the firm

Encl: Terms & condition(s) duly signed

Date:

Place:

PROFORMA OF FINANCIAL BID FOR AMC OF UNILINE UPS

S.No.	Particulars	Quantity
1.	Uniline Energy Systems (P) Ltd Off line UPS	24 UPS (800 VA)
2.	Uniline Energy Systems (P) Ltd Online UPS	01 UPS (10 KVA)
3.	Uniline Energy Systems (P) Ltd Off line UPS	01 UPS (800 VA)
Note: Please quote rates for three years contract in the following format:		
	1 st year Charges	
	2 nd year Charges	
	3 rd year Charges	
	Total	
	GST/Taxes	
	Grand Total	

Signature and seal of the
Proprietor of the firm

Encl: Terms & condition(s) duly signed

Date:

Place:

IT Infrastructure - CGEWHO				
SNo	User Name	Computer/Model	Printer	UPS
1	CEO	Dell Inspiron 3148 (Notebook)	HP Pro CP 1025	OnlineUniline (10KVA)
2	CEO	Dell 3250 All in One (Desktop)	HP Pro MFP M177 FW	
3	Sh R.C. Agrawal	Lenovo ipad 100-15IBY 80MJ	LaserJet Pro MFP M126nw (Zion)	
4	Sh M. Narayan	Dell optiplex 3010		Uniline (800VA)
5	Sh Jitendra	Lenovo ipad 100-15IBY 80MJ		
6	Sh. A.K. Puraswani	Acer Veriton IE3722	LaserJet Pro MFP M126nw (Zion)	Luminous (1KVA)
7	Sh Gagan Gupta	Lenovo ipad 100-15IBY 80MJ	LaserJet Pro MFP M126nw (Zion)	
8	Sh M.K. Maity	Lenovo ipad 100-15IBY 80MJ		
9	Sh K.C. Agarawal	ACER VERITON-IC5800		Uniline (800VA)
10	Sh A.K. Singh	Dell optiplex 3010	LaserJet Pro MFP M126nw (Zion)	Uniline (800VA)
11	Sh A.K. Singh	Lenovo ipad 100-15IBY 80MJ		
12	Sh Rakesh	Lenovo ipad 100-15IBY 80MJ	HP LJ M126nw	
13	Sh Sunil Kumar	Acer Veriton		
14	Sh Sunil Kumar	HP Slimline 270-p029il DT PC India		
15	Sh Shiv Prasad	HCL Desktop		Uniline (800VA)
16	Sh Navneet Kr.	HP Slimline 260-P020il DT PC India		Luminous (1KVA)
17	IT Department	HP Net Server E800	LIPI T6045 LQ	
18	IT Department	IBM x3500 M4, Machine Type 7383-AC1	LaserJet Pro MFP M126nw (Zion)	
19	IT Department	HP Proliant ML 350e G8 E5-2403 (664044-B21)		
20	PPT Work	Lenovo G50-70 (59-436417)		
21	IT Department	Acer Veriton		Uniline (800VA)
22	Smt Anjali	Acer Veriton	HP LJ M126nw	Uniline (800VA)
23	Smt Nancy	Acer Veriton		Uniline (800VA)
24	Sh B. Shankar	HP Slimline 270-p029il DT PC India	HP 1136LJ	Uniline (800VA)
25	Sh. Sanjeev Anaand	Acer Veriton		Uniline (800VA)
26	Smt Ravinder Kaur	Acer Veriton	LaserJet Pro MFP M126nw (Zion)	Uniline (800VA)
27	Smt Hajeet	Acer Veriton		Uniline (800VA)
28	Sh Virender Beri	Acer Veriton	DMP Printer	Luminous (1KVA)
29	Sh Chandan Singh	Acer Veriton		Uniline (800VA)
30	Sh Amit Kumar	Acer Veriton		Uniline (800VA)
31	Sh Poonam Batra	Acer Veriton	Samsung LJ ML2571n	Uniline (800VA)
32	Smt Urmil Khurana	Acer Veriton	HP1136LJ	Uniline (800VA)
33	Smt Priya	Acer Veriton	LaserJet Pro MFP M126nw (Zion)	Uniline (800VA)
34	Sh Atul	Acer Veriton		Uniline (800VA)
35	Sh Ajay Shukla	Acer i3 Desktop	HP 2035 LJ	Uniline (800VA)
36	Sh Benny George	HP Slimline 260-P020il DT PC India		Uniline (800VA)
37	Sh Rama Krishna	Acer Veriton	LaserJet Pro MFP M126nw (Zion)	Uniline (800VA)
38	Sh Mukesh Gupta	Acer Veriton	LaserJet Pro MFP M126nw (Zion)	Uniline (800VA)
39	Sh Uttam Singh	Acer Veriton	EPSON Dotmatrix	Online Su-Kam (3KVA)
40	Smt Anju	Acer Veriton	EPSON Dotmatrix	Uniline (800VA)
41	Sh Ravish	Acer Veriton		Uniline (800VA)
42	Sh M.K. Singh	ACER VERITON-IC5996	EPSON InkJet	Uniline (800VA)
43	Officer Node	HCL Desktop	HP LJ cp4525	Uniline (800VA)
44	Smt Shobha Bist	HP Slimline 260-P020il DT PC India		Luminous (1KVA)
45	Smt Himani	HP Slimline 260-P020il DT PC India		Luminous (1KVA)
46	Sh Baburam	HP Slimline 260-P020il DT PC India		Luminous (1KVA)
47	Smt Jainika	HP Slimline 260-P020il DT PC India		Luminous (1KVA)
48	Sh Rajesh Katoch	HP Slimline 260-P020il DT PC India		Luminous (1KVA)
49-60	Networking Devices	Cyberoam(CR 35iNG), Router (Cisco 1905), 48 Port Switches (02 nos.), Modems (08 nos.)	HP ScanJet 5590	
Total:		Computers 48/Networking Devices 12	24	35

TENDER DOCUMENT CONTAINING DETAILED INFORMATION AND TERMS & CONDITIONS FOR AMC OF COMPUTER & PERIPHERALS/UPS (INCLUDING NETWORKING DEVICES)

1. The offer of the intending firm must be valid for acceptance for a period of four months.
2. The firm has to ensure that the processing and implementation works are carried out without any disruption in the day-to-day working of the organization.
3. The period of the contract shall be as per financial bid.
4. That after successful implementation, software should generate zero defect results.
5. The firm which do not fulfill the minimum qualify criteria shall NOT be considered and will be rejected.
6. That the firm has to quote the rate as per Performa given in ANNEXURE(S). The Entire IT Infrastructure is attached at ANNEXRURE IV. Please note that out of 24 printers only 15 printers will be covered under proposed AMC since balance 09 printers are already under AMC by M/s Zion Imaging.
7. Offer of the agency shall be all inclusive cost and necessary taxes. The GSTIN of the agency may be indicated separately. All the bills raised by the agency must bear the GSTIN of CGEWHO. TDS as applicable shall be deducted from the bills to be raised by the agency.
8. If the agency fails to provide satisfactory performance, the CGEWHO shall be at liberty to terminate the contract forthwith.
9. The tendering firm will comply with all data security, back up and confidentiality regulations of CGEWHO. Any breach of this condition will render the entire contract as null and void apart from compensation to CGEWHO for damages (if any), apart from fine/penalty/recovery as imposed by the CGEWHO.
10. The technical & financial bid will be evaluated on the basis of the technical soundness and total bid amount. Financial bid shall contain price bid only and no other document shall be enclosed with financial bid.
11. The CGEWHO reserves the right to accept or reject any Tender / Quotation in full or in part in case of incomplete quotations and also without assigning any reason thereof. In case of any dispute, decision of the CEO, CGEWHO will be final and binding on both the parties.

12. The owner/partner/authorised person or manager of the agency should be available on his own direct telephone (office as well as residence) and also on mobile phone for assistance in relation to contract work under progress.
13. There should be no cutting/overwriting in the Financial Bid/ Quotations.

SIGNATURE OF THE TENDERER _____

NAME IN BLOCK LETTERS _____

FULL ADDRESS WITH TELEPHONE NUMBERS _____

OFFICIAL STAMP _____